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Ooma Office

The best business phone system for the insurance industry.



Insurance agents and brokers need to be constantly connected to keep their clients happy. Whether you're bringing on a new client, or opening a claim for an existing one, agency owners utilize Ooma Office to manage their incoming calls better, work from anywhere, and reduce their monthly costs.



Ooma Office, the #1 rated business phone service, provides the best value for the insurance industry.

✓ 24 x 7 Virtual Receptionist directs calls, provides helpful information.

If you are unable to answer the phone when meeting with clients, reviewing claim details, or it's after business hours, Ooma's virtual receptionist effectively greets callers and provides information that answers common questions. Your clients can reach the right team member in one or multiple offices. You can build menu options such as: Press 1 to pay a premium, Press 2 to reach the directory and specific agents, Press 3 for billing. The system is flexible to fit your needs.

✓ Never miss a business call when out of the office.

Ooma's mobile app enables you to have extension dialing so you can use your business number anywhere. Easily identify personal and business calls so that you never have to give out your personal mobile number. You can flip an active call from your desk phone to your mobile phone in case you need to head out to meet a client.

Simultaneously ring numerous team members.

With Ooma Office, you can create customized ring groups that simultaneously ring agents or associates whether they are in your office or out in the field.

✓ Free toll-free and local numbers.

Eliminate long distance charges on calls between locations. Enjoy free unlimited calling to Canada, Mexico and Puerto Rico, with low international calling rates to other countries. Free fax numbers enable you to fax multiple documents simultaneously.

Farmers Insurance

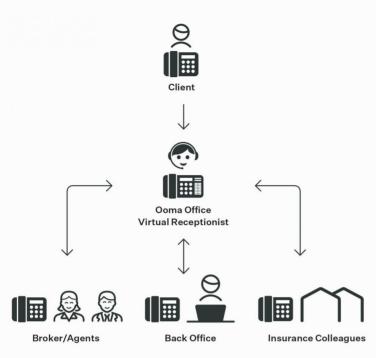
- The top 3 benefits of Ooma Office is the savings, the virtual receptionist, and no contracts. Very easy. When I had questions, I was able to get answers quickly.
 - Daniel

Grant Insurance Agency Farmers Insurance

- We love Ooma Office for the savings, virtual receptionist, and the easy set up.
 - Lizabeth

Tim Harper Insurance

- Coma has saved us \$480 a year compared to our previous plan. The setup and installation was quick and easy.
 - Tim Harper



Brokers, agents, and team members stay connected.

When clients call to schedule an appointment, inquire about insurance products, or file a claim, their calls are answered immediately. It takes just seconds to park or transfer a call to the right staff members so your customers have a great service experience, which builds loyalty and referrals. You eliminate big bills with surprise add-ons or complicated, inflexible systems that don't serve you and your clients' needs. And there's 24x7 support if you ever need it.

With Ooma Office, you get all the business phone features that are perfect for staying connected and responsive to meet the demands of the insurance business. You get clear, flexible, reliable communications that save money for one or multiple office locations.

35 advanced features at a low monthly rate of \$19.95 per user. All-inclusive pricing. No nickel and diming or surprise add-ons or setup fees. We are so confident you'll love the quality and value of Ooma Office, there are no contracts!

Key features include:

- · Auto attendant/virtual receptionist
- · Advanced call routing
- · Call forwarding
- Call logs
- · Call park
- Conferencing
- · Dial by extension

- · Dial by name
- Do not disturb
- Enhanced 911 service
- Faxing
- · Intercom one-to-one
- · Music on hold
- On-phone presence monitoring (BLF)

- · Overhead paging
- Paging groups
- · Personal automated attendant
- · Ring (hunt) groups
- · Time-based call routing
- · Toll-free numbers
- · Voicemail to email messaging



Ooma Office Pro provides additional features for \$5 a month more per user:

- · Call recording
- Desktop App
- · Enhanced call blocking

- · Video meetings
- · Voicemail transcription

 Higher usage limits for extension monitoring, call park, audio conference room participants

Unlike other providers, Ooma pre-provisions each phone so when you receive them, all you need to do is plug them in, log in, and you are up and running.

